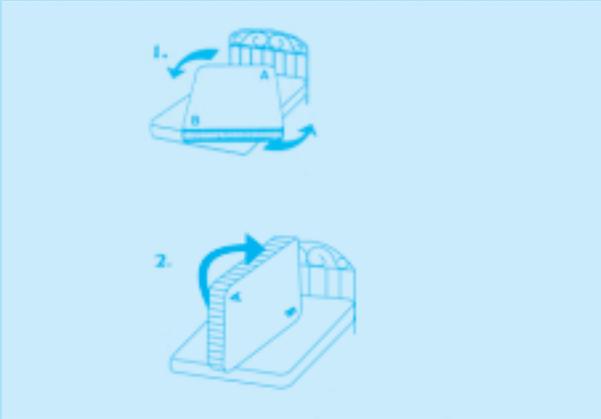


TURNING A MATTRESS CORRECTLY IN TWO EASY STEPS

For maximum life and comfort from your new mattress and to ensure full coverage of the issued warranty, don't forget to turn your mattress.

Using the schedule provided, see below.



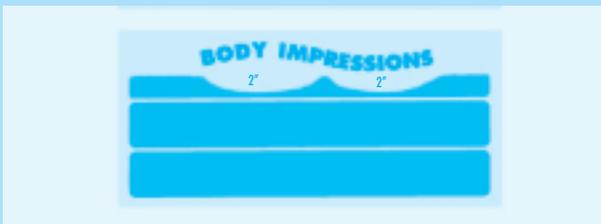
THE NEVER TURN MATTRESS™

If you have bought the Never Turn Mattress™ you only have to follow step 1. For all 2 sided mattresses, steps 1 or 2 should be followed carefully.



APPEARANCE OF BODY IMPRESSIONS.

Body impressions in the mattress may appear as the comfort layers in the mattress settle and conform to the contours of your body. The diagram below is only an illustration, body impressions will vary depending on your sleeping habits



To determine the issued warranty and terms of your warranty, look at the warranty code on your mattress law label (see sample below).

The warranty code is X – Y

X = total limited warranty period (in years)

Y = free repair or change period (in years)

Repair or replacement charge = 1/X of dealer retail price times number of years of use.

Example:

If the warranty code is 20-20

20 years warranty

20 years of free repair or replacement

Repair or replacement charge : non applicable.

If the warranty code is 15-5

15 year warranty

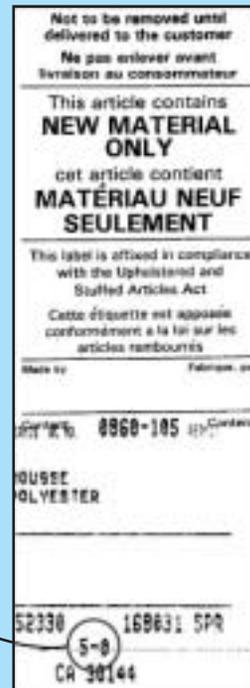
5 years of free repair or replacement

Repair or replacement charge : 1/15 of dealer retail price times number of years of use.

Law label sample

Attached to every sleep set is a law label (see sample at right) which includes a warranty code number. To determine the terms of your warranty match the warranty code with the appropriate line in the warranty schedule. If the product you purchased is discontinued at the time of repair or replacement, the current suggested retail price for a comparable model will be used.

The warranty code is here on the law label.



DO

DO turn your mattress frequently. The materials used in this mattress are designed to conform to your body's individual contours. If your mattress is 2-sided, rotate your mattress head to toe after 2 weeks use (see step 1 Turning a Mattress Correctly in Two Easy Steps) then 2 weeks later flip the mattress over (see Step 2 Turning a Mattress Correctly in Two Easy Steps). Continue this sequence for the first 3 months of use, then once every month thereafter to maximize its conformance to your body. If you own a Never Turn mattress rotate it head to toe (see Step 1 Turning a Mattress Correctly in Two Easy Steps) for every 2 weeks for the first 3 months of use, then once every month thereafter. It is your responsibility to turn the mattress in this manner to ensure validation and compliance with these warranty provisions.

DO carry your mattress flat on its side. It's easier to handle and less likely to damage the mattress.

DO keep your bedding clean. We require the use of a mattress pad especially if children use the bed.

DO replace the foundation when purchasing a new mattress. An old foundation may not provide sufficient support. It may appear that your new mattress is sagging when it is really the foundation, which supports the entire mattress.

DO use an appropriate frame and centre support for queen and king size sets. Using a support frame will validate your warranty.

DO air out your new mattress in a well ventilated area.

DON'T

DON'T PLACE NEAR OPEN FLAME OR EXPOSE TO FIRE. THIS MATTRESS IS NOT FLAME-OR FIREPROOF AND CAN IGNITE AND/OR BURN IF EXPOSED TO OPEN FLAME OR FIRE. WHEN IGNITED, SOME BEDDING MATERIALS CAN BURN RAPIDLY AND EMIT SMOKE AND HAZARDOUS GASES.

DON'T smoke in bed. This mattress is manufactured as required by federal law to resist but not necessarily eliminate, ignition by smoldering cigarettes.

DON'T carry mattress using handles. Use handles only to position mattress on foundation.

DON'T let anyone stand or jump on your mattress or foundation. It was not built for that kind of weight concentration.

DON'T allow your mattress to get wet. Protect it from water or other liquids.

DON'T place a board between your mattress and foundation. Your sleep set is designed specifically to provide you with support.

DON'T bend your mattress under any circumstances. Such treatment may damage the innerspring unit. Flex rather than bend the mattress when going through doorways and don't bend the corners when putting on fitted sheets.

DON'T remove the law tag label at the end of your mattress. This serves as means of identification to establish your warranty rights.

DON'T use dry cleaning fluid of any type on your mattress. These chemicals will damage some of the construction materials.

LIMITED WARRANTY

Spring Air warrants that this sleep set will be free from defects in material and workmanship as described in this Limited Warranty. The Spring Air warranties apply to a mattress when purchased with a matching box spring by Spring Air. If the mattress is on a box spring other than a Spring Air, this warranty is not valid and not applicable. (Mattresses that are placed on approved platform bases such as waterbed platforms or something similar will be honoured at 1/2 warranty).

Length of Warranty

This warranty begins on the day you purchase your sleep set. If your sleep set is repaired or replaced, this limited warranty will not be renewed or extended. Please refer to the "Warranty Schedule" found on this card to determine the length of your warranty.

If a Warranty Problem Occurs

In the unlikely event that a defect that is covered in this warranty occurs with your new mattress or foundation:

1. Contact the store where you purchased your sleep set. If you cannot reach this store, or if you have moved, for further instructions contact the Spring Air factory directly.
2. Provide proof of purchase, you must be the original purchaser.
3. Provide an explanation of the problem.
4. Arrange for the return of the product to the Spring Air factory where the product will be inspected. We are unable to inspect or repair the product until it reaches the Spring Air factory.

If a defect that is covered occurs during the no-charge period (which is described in the warranty schedule) Spring Air will repair or replace (at Spring Air option), the defective mattress and/or defective foundation within a reasonable period of time.

If a problem occurs after the no-charge period but prior to the end of the warranty period Spring Air will repair or replace (again, at Spring Air option) the defective product with a pro-rated charge.

If identical materials are not available at the time of repair or replacement, the manufacturer reserves the right to substitute materials of equal or greater quality.

In order for this limited warranty to be valid you must be the original consumer purchaser from an authorized Spring Air dealer in Canada, you must provide a copy of the original store receipt. Spring Air reserves the right to refuse service and invalidate this warranty when, upon inspection, the sleep set is soiled or found to be in unsanitary condition or when product failure is due to causes other than defective workmanship or materials. Please refer to the "Do's and Don'ts of Bedding Care" section of this brochure for proper sleep set care. Any costs incurred from these procedures are not covered by this warranty. Transportation costs are the responsibility of the purchaser. Terms and conditions are subject to change based on industry standards.

Examples of proper Bed Frames



This Warranty does not cover

- Covers (including stains, soiling, burns or colour fastness)
 - Handles (which should be used only to position the mattress).
 - Border wires, which run along the perimeter of the mattress and foundation, bent due to moving or bending the sleep set.
 - Structural damage due to use of an improper bed frame. This warranty applies to Queen/King size mattress or foundation ONLY if used on an appropriate frame with a rigid centre support. (See diagram). Headboard / footboard frames are acceptable but must contain no less than five hardwood slats with at least 5 legs. The five slats should be evenly spaced and no greater than 4" from the headboard or footboard. In addition the bed frame MUST have a centre support.
 - Bed height
 - Comfort preference
 - Body indentations of up to 2" as this is a normal occurrence with the regular usage of the mattress set. This will not affect the performance or durability of your mattress set.
 - Mattress damage due to an inappropriate foundation. A mattress is designed for full performance when used in conjunction with a matching foundation as part of a total sleep set.
 - Sheet fit
 - Replacement of another piece in the sleep set, unless such other piece is also defective.
 - Mattress or foundation due to abuse
 - Normal wear and tear on the mattress
 - Cosmetic issues that do not affect the performance of the mattress set, such as stitching, fabric flaws, fabric discolourations or fabric fading.
 - Sleep patterns - the entire sleep surface must be utilized in order to minimize the appearance of body impressions and to ensure even wear of the mattress.
- **No Transportation Costs Are Covered By This Warranty**

Exclusive Remedy/Other Limitations

ANY AND ALL IMPLIED WARRANTIES ON THIS PRODUCT, INCLUDING ANY IMPLIED WARRANTY OR MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL NOT EXCEED IN DURATION THE TERM OF THIS LIMITED WARRANTY WHICH BEGINS WITH THE DATE OF PURCHASE BY THE CONSUMER. THE SERVICE TERMS STATED IN THIS WARRANTY SHALL BE THE CONSUMER'S SOLE AND EXCLUSIVE REMEDY IN THE EVENT OF PRODUCT FAILURE DURING THE WARRANTY PERIOD. SPRING AIR SHALL NOT BE LIABLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE THIS PRODUCT, OR FOR THE BREACH OF THIS OR ANY OTHER EXPRESS OR IMPLIED WARRANTY. Spring Air does not warrant that this product is suitable for any person's medical condition. Spring Air makes no warranty beyond what is contained in this warranty.

Some Provinces do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Some provinces do not allow the exclusion or limitation of incidental or consequential damages. So the above limitation or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights which vary from Province to Province. Spring Air does not authorize any person to create for it any other obligation or liability in connection with this warranty.

WARRANTY

and

Mattress Care



"The Mattress with the Just-Right-Feeling."[™]

Spring Air B.C.
Restwell Mattress Co. Ltd.
14922 54A Avenue
Surrey B.C. V3S 5X7
Phone: 604-576-2339
Fax: 604-576-6637
www.restwell.com

CONGRATULATIONS!

You have just purchased a high quality mattress set carefully manufactured in Canada by the Restwell/Restmore Mattress Company. Your mattress is designed and manufactured for your comfort and support. Please read the following warranty information and care instructions to ensure the continued support and performance of your new mattress.

If a Warranty Problem Occurs

In the unlikely event that a defect, that is covered in this warranty, occurs with your new mattress or foundation:

1. Contact the store where you purchased your sleep set. If you cannot reach this store, or if you have moved, for further instructions contact the Restwell factory directly.
2. Provide proof of purchase, you must be the original purchaser.
3. Provide an explanation of the problem.
4. Arrange for the return of the product to the Restwell factory where the product will be inspected. We are unable to inspect or repair the product until it reaches the Restwell factory.

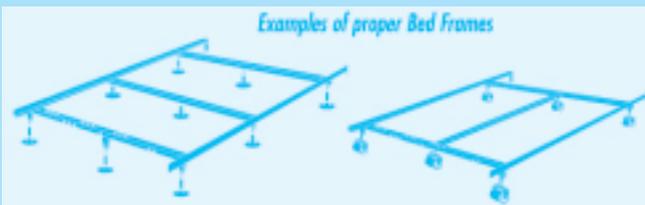
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If identical materials are not available at the time of repair or replacement, the manufacturer reserves the right to substitute materials of equal or greater quality.

In order for this limited warranty to be valid you must be the original consumer purchaser from an authorized Restwell dealer in Canada, you must provide a copy of the original store receipt. Restwell reserves the right to refuse service and invalidate this warranty when, upon inspection, the sleep set is soiled or found to be in unsanitary condition or when product failure is due to causes other than defective workmanship or materials. Please refer to the "Do's and Don'ts of Bedding Care" section of this brochure for proper sleep set care. Any costs incurred from these procedures are not covered by this warranty.

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To determine the issued warranty and terms of your warranty, look at the warranty code on your mattress law label (see sample below).

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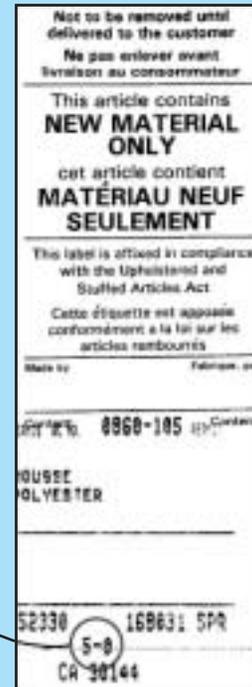
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Law label sample

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DO turn your mattress frequently. The materials used in this mattress are designed to conform to your body's individual contours. If your mattress is 2-sided, rotate your mattress head to toe after 2 weeks use (see step 1 Turning a Mattress Correctly in Two Easy Steps) then 2 weeks later flip the mattress over (see Step 2 Turning a Mattress Correctly in Two Easy Steps). Continue this sequence for the first 3 months of use, then once every month thereafter to maximize its conformance to your body. If you own a Never Turn mattress rotate it head to toe (see Step 1 Turning a Mattress Correctly in Two Easy Steps) for every 2 weeks for the first 3 months of use, then once every month thereafter. It is your responsibility to turn the mattress in this manner to ensure validation and compliance with these warranty provisions.

DO carry your mattress flat on its side. It's easier to handle and less likely to damage the mattress.

DO keep your bedding clean. We require the use of a mattress pad especially if children use the bed.

DO replace the foundation when purchasing a new mattress. An old foundation may not provide sufficient support. It may appear that your new mattress is sagging when it is really the foundation, which supports the entire mattress.

DO use an appropriate frame and centre support for queen and king size sets. Using a support frame will validate your warranty.

DO air out your new mattress in a well ventilated area.

DON'T

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LIMITED WARRANTY

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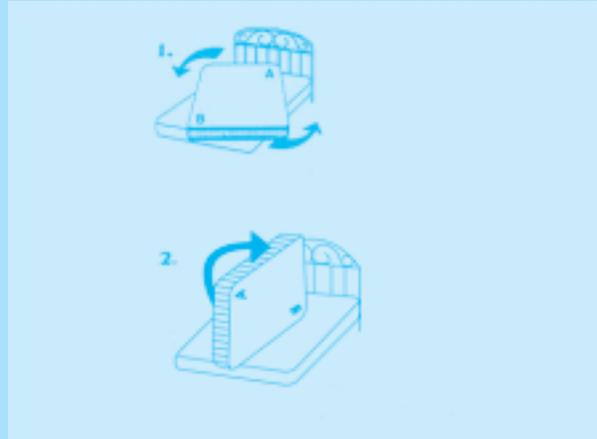
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IMPORTANT NOTICE

TURNING A MATTRESS CORRECTLY IN TWO EASY STEPS

For maximum life and comfort from your new mattress and to ensure full coverage of the issued warranty, don't forget to turn your mattress. Using the schedule provided, see below.

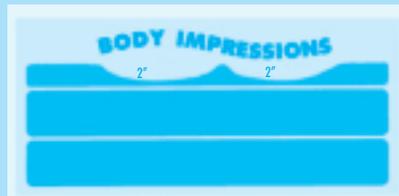


A NEVER TURN MATTRESS

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and
RESTMORE®

Service Policy and Mattress Care

Restwell / Restmore
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